

Terms and conditions of business for cancellations of private lessons at Fiss-Ladis ski school

In order to guarantee trouble-free private lessons at our ski school, certain standards have to be met both from our side and the one of our guests.

PROCEDURE:

After receiving your reservation inquiry, we send you a confirmation with the available booking options as well as a separate link under which you then have to pay a deposit for the reservation (via credit card or immediate bank transfer).

Once we have received the payment of the deposit, your reservation becomes compulsory. If you refuse to pay a deposit we reserve the right to cancel the reservation or to adapt it according to our needs.

The following **cancellation policy** applies for our courses:

In case of disease a refund of the price difference is possible if a doctor's certificate is handed in until 16:30 the day prior to the scheduled course start. Should more than one person take the course and one of them falls ill, the price paid for the additional person will be refunded and the remaining participants can continue the course.

Cancellations due to unknown reasons (no doctor's certificate, due to bad weather, etc.) are possible until 48 hours prior to the scheduled course start. The full course amount has to be paid in case of later cancellation.

Postponements are regarded as cancellations should the ski school not communicate it otherwise. In case of postponement of courses to cheaper course days, the price difference is not going to be refunded.

Private courses for which no deposit has been made are NO FIXED RESERVATIONS.

The full payment has to be settled prior to course start.

The ski school Fiss-Ladis does not incur liability for accidents that occur during or prior to ski lessons.

It is the customer's duty to take care of accident and liability insurance.